

Register Now A New Program Offering Beginning September 21, 2021

Today, more than ever, companies are facing extreme circumstances and challenges that are requiring significant, and sometimes radical, changes in how to do business. Problem solving is critical to every aspect of business, and today's unprecedented problems require workers to develop exceptional problem-solving skills.

FCMA is excited to announce the 3rd offering of our new training program *Continuous Improvement—The New Normal*, developed in collaboration with the Jacksonville Lean Consortium ("LeanJax"). Feedback from our first two classes has been very favorable:

- Thank you for a great class! Lean Thinking's "*blame the process, not the people*" mindset resonates with me. I learned that focusing on eliminating waste, work place organization, and visual standard work are the answer to the question: "We want to do it (Lean) but how do I get started?"
- This certification has opened my eyes up a lot and seeing things in a different way. I will continue to work with my team on improvement and see what other changes we can get implemented here in the near future."
- The certification and reference materials you provided will be valuable as I progress throughout my career.
- One of my biggest takeaways was the importance of "*going to the Gemba*" to show the employees that you care about them and their work, while also enabling them to contribute and grow.

The program is designed to provide tools, methodologies, and systems for changing and improving the way your employees do work, and will focus on basic continuous improvement and lean manufacturing principles, tools and methodologies using six interactive modules. These modules will build upon one another and follow the "learn-by-doing-methodology." After completing each module, participants will have a job-specific homework assignment using the tools, methods, and systems presented during each class. The instructors will conduct a one-on-one review of the homework assignment progress with participants after each module. The target audience for this training is broad, from upper level leadership and decision makers down to subject matter experts and individuals who are responsible for introducing change and implementing process improvements in your operation.

### Program Benefits for Organizations

- Begin development of your own internal champions for the continuous improvement and lean transformation process
- Creating a disciplined continuous improvement approach
- Increase customer value and eliminate waste
- Improve product quality, speed and cost
- Generate gains in productivity and profitability
- Link internal processes to customers' workflow and demand

### Program Benefits for Participants

- Receive certification as a Lean Practitioner
- Gain the requisite lean knowledge and skills to drive tangible improvements in your organization
- Learn how to effectively identify, eliminate, and prevent 8 wastes
- Apply key lean strategies, tools, methods, and systems to your operation
- Begin development of lean event leaders and organizational change agents

All in-person classes will be conducted in the FCMA training room, running from 8:00 AM – Noon. The all-inclusive tuition cost is \$2,250 per student for FCMA members and \$2,950 for non-members. Each training module will include 4 hours of interactive content, course materials, lean standard work templates, recording of class presentation and one-on-one coaching/feedback. Participants will receive a Lean Practitioner certification from LeanJax. FCMA will coordinate all class registrations and process invoices for participating companies.

### The program schedule is as follows:

- Introduction to Lean Manufacturing—October 5
- 8 Wastes and Bright Ideas Suggestion System—October 20
- 6S Workplace Organization—November 5
- Visual Management Systems and Error Proofing—November 19
- Value Stream Mapping—December 3
- A3 Problem Solving —December 16

**We are now taking on-line registrations using the link provided below. Class size will be limited to 20 participants. Go to <https://fcma.memberclicks.net/continuous-improvement> to register on-line, or for more information, please contact Mike Templeton at [mike@templetonms.com](mailto:mike@templetonms.com) or Stephanie Starling at [stephanie@fcmaweb.com](mailto:stephanie@fcmaweb.com)**